

	SAG ALSAHRA Trading & Contracting Co. LLC			
	Document Name:	Customer Feedback Form		
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Dear Customer,

Our company following International Management System and in this concern we are in a process to measure Customer Satisfaction level, and give more quality service.

Therefore, we are expecting answer of following question. Please fill in the blanks and oblige.

Chairman

Sr. No.	Question	Excellent 5	Good 4	Satisfied 3	Acceptable 2	Dissatisfied 1
1	Service as per schedule time					
2	Handling of complaints on time					
3	Response of inquiry service					
4	Quality of Product					
5	Competitiveness of pricing					

Questionnaire is based on rating system

5 = Excellent, 4 = Good, 3 = Satisfied, 2 = Acceptable, 1 = Dissatisfied

Customer/ Company Name	
Name of the Person	
Designation	
Signature	
Date	

Kindly email to inspection@sag-alsahra.com or contact +968 9947956